

5.3 Website Access

1. In accordance with Section 3.9 of these Specifications, the Offeror must provide the following:

a. The website address to the online prescription drug formulary that the Offeror proposes for the NYSHIP plan.

MVP's online drug formulary can be found at:

<https://www.mvphealthcare.com/members/prescription-benefits/>

b. The process by which JLMC Members obtain the user IDs and passwords necessary to access the HMO website to view applications available to Members other than protected health information.

JLMC members can enter the website at <https://www.mvphealthcare.com/members/> to view all applications available to members, except those that contain protected health information. MVP members enter through <https://www.mvphealthcare.com/members/>, then create a user ID and password. This allows them to view all member-based applications and features.

c. For the Provider search, provide a copy of the message that would be returned if a Member entered a zip code outside of the HMOs approved NYSHIP service area.

In this example, a zip code for Boston, MA was entered and the message returned is "Sorry, we couldn't find any matches".

